

# Serving Our Community

REMOVING BARRIERS, EXPANDING ACCESS TO RESOURCES,  
AND CULTIVATING A CULTURE OF INCLUSION AND BELONGING



For more than fifty years, Housing Catalyst has been building community in Northern Colorado. We address the growing need for affordable homes through innovative, sustainable, community-focused solutions—developing and managing residential properties, administering rental assistance, and coordinating community programs and services.

Housing Catalyst is committed to advancing equity in all areas of our work, acknowledging the historical disparities that have shaped our current housing landscape. We actively cultivate a culture of inclusion and belonging where every person is welcomed, valued, and respected. We consistently reexamine our policies and practices, looking for opportunities to remove barriers and expand access to resources. We welcome engagement from diverse voices and perspectives to ensure our programs and services are responsive to the needs of our community.

## RENTAL ASSISTANCE PROGRAMS

As the housing authority serving Fort Collins, Wellington, and Larimer County, Housing Catalyst administers hundreds of federal housing vouchers each year. Voucher assistance broadens housing opportunities for residents, stabilizing and improving the lives of individuals and families in our community.

**1,700**

total  
vouchers  
administered by  
Housing Catalyst  
in 2023

**2,802**

local  
residents  
in 1,453 households  
supported with  
voucher assistance

**273**

Mainstream  
Vouchers  
for people under  
age 62 who have a  
disability

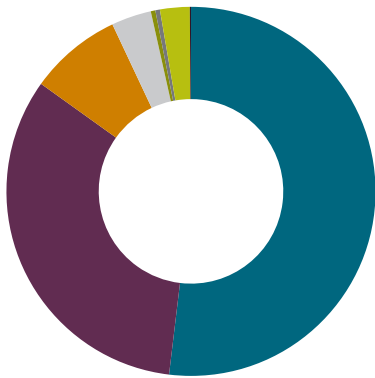
**174**

VASH  
Vouchers  
for veterans  
experiencing  
or at risk of  
homelessness

**93**

households  
reported  
moving out of  
homelessness with  
voucher assistance  
in 2023

## VOUCHER PROGRAM PARTICIPANT DEMOGRAPHICS\*



	Voucher Program Participants	Fort Collins	Larimer County
White (not Hispanic or Latino)	51.90%	78.00%	80.90%
Hispanic or Latino	33.00%	12.40%	12.70%
Black or African American	8.10%	1.40%	1.30%
American Indian or Alaska Native	3.50%	0.80%	1.20%
Asian	0.40%	3.40%	2.50%
Native Hawaiian or Pacific Islander	0.40%	0.20%	0.10%
Two or more races	2.60%	9.30%	3.00%
Other	0.10%		

\*Voucher program participant demographics reflect self-reported race/ethnicity data for individuals who received voucher assistance in 2023. Fort Collins and Larimer County data from U.S. Census Bureau QuickFacts as of July 1, 2022.

# HOMES WITH AFFORDABLE RENTS

Housing Catalyst manages more than 1,100 homes with affordable rents in Fort Collins and Wellington. Our apartment communities are nestled in prime locations with access to schools, parks, public transportation, commercial centers, and community services.

**2,203**  
residents  
lived in homes  
with affordable  
rents managed by  
Housing Catalyst  
in 2023

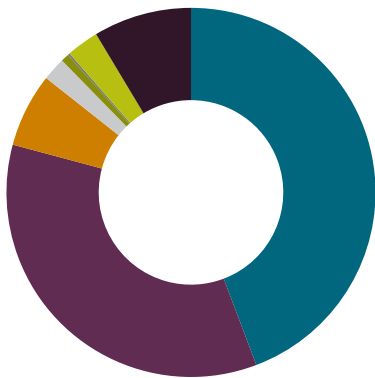
**25.8%**  
of Area Median  
Income (AMI)  
is the average  
income among  
residents

**30.5%**  
of Housing  
Catalyst  
residents  
are under the  
age of 18

**61.8%**  
of heads of  
household  
are women among  
residents of  
Housing Catalyst  
properties

**43**  
new residents  
reported  
moving out of  
homelessness in  
2023

## RESIDENT DEMOGRAPHICS



	Housing Catalyst Residents	Fort Collins	Larimer County
White (not Hispanic or Latino)	49.90%	78.00%	80.90%
Hispanic or Latino	39.40%	12.40%	12.70%
Black or African American	7.30%	1.40%	1.30%
American Indian or Alaska Native	2.30%	0.80%	1.20%
Asian	0.80%	3.40%	2.50%
Native Hawaiian or Pacific Islander	0.20%	0.20%	0.10%
Two or more races	3.20%	9.30%	3.00%
Other	9.70%		

\*Resident demographics reflect self-reported race/ethnicity for Housing Catalyst resident who chose to report data. 27.9% of residents declined to report race/ethnicity. Fort Collins and Larimer County data from U.S. Census Bureau QuickFacts as of July 1, 2022.

## RESPONSIVE TO THE NEEDS OF OUR COMMUNITY

### Removing Barriers to Services

- Expanded translation services for residents and voucher program participants
- Opt-in positive rent payment reporting to boost resident credit scores
- On-site programs and events to connect residents with **finance, employment, education, and health resources**
- Pilot program to **check out iPads** at select properties

### Valuing Resident Input

- Resident Commissioner on Board of Commissioners
- Rental Assistance and Permanent Supportive Housing maintain **Resident Advisory Boards**
- Online resident satisfaction survey shared after every maintenance touchpoint
- Participant seat on the Family Self-Sufficiency program coordination committee

### Expanding Access to Resources

- Free campus Wi-Fi at eight properties with plans to extend service to five more in 2024
- Literacy initiatives recognized by the **Campaign for Grade-Level Reading** (Public Housing Communities Honor Roll)
- Targeted vouchers for **young adults exiting foster care**
- Partnerships and advocacy efforts to **increase the supply of affordable housing**

### Advancing as an Employer of Choice

Efforts to attract and retain diverse talent include:

- Fair and attractive total compensation set with external market expertise
- Recruitment processes that **remove unnecessary barriers** and treat candidates equally
- Professional development opportunities that **support a culture of inclusion and belonging**